



**TERMS AND CONDITIONS:**

**Hours of Operation:**

8am to 8pm Monday to Saturday; 8am to 8pm Sundays and public holidays.  
Transport can be arranged outside these hours, extra fees may be charged.

**Booking conditions:**

To secure a booking we require a 25% non refundable deposit with the balance paid 21 days prior to the date of transport.

Credit card number must be provided for all bookings. A credit card maybe charged after the event in situations where (but not limited to) extra passengers have been transported, extra transport, soiling fees etc.

**Payment Options:**

- Credit card: please provide credit card number and expiry date. Visa and Mastercard only. \$2 surcharge on all electronic transactions.
- Cheque: Payable to Waiheke Executive Transport (2009) Ltd at 6 Beatty Parade, c/o Freighlink, Surfdale, Waiheke, 1081.
- Admin fee may be charged and at the discretion of Waiheke Executive Transport.
- Direct Debit:

Bus transport: Waiheke Executive Transport (2009) Ltd BNZ 02 0108 0179188 00

Taxi transport: Waiheke Executive Transport (2009) Ltd BNZ 02 0108 0186484 00

**Cancellations:**

- If transport is cancelled, the deposit paid is non refundable.
- If transport is cancelled after full payment has been received and prior to 21 days before the date of the transport, 75% will be refunded.
- If transport is cancelled after full payment has been received and between 21 days and 48 hours before the date of the transport, 50% will be refunded.
- If transport is cancelled after full payment has been received and 48 hours or less before the date of the transport, no refund will be given.

**Agent bookings:**

- If transport is cancelled prior to 48 hours before the date of the transport, no charges will be incurred.\* There may be exceptions to this rule, at Waiheke Executive Transport's discretion, if transport is booked in certain busy periods or during events.
- If transport is cancelled 48 hours or less before the date of the transport, a 25% charge may be incurred.

**Soiling fees:**

A charge of \$150 will be incurred if any vehicle is soiled.

Alcohol is not permitted in a vehicle as per NZ Transport Authority regulations.

**Ferry Combo:**

Full payment must be received prior to ferry tickets being issued. No refunds will be given.

I accept these terms and conditions:

(signed) \_\_\_\_\_

(print name) \_\_\_\_\_

Company name: \_\_\_\_\_

Date: \_\_\_\_\_

**Waiheke Executive Transport**

c/o Freightlink, 6 Beatty Parade, Surfdale, Waiheke Island 1081

Phone 09 372 6643 – Freephone 0800 372200 - Email [info@waiheketransport.co.nz](mailto:info@waiheketransport.co.nz)

[www.waiheketransport.co.nz](http://www.waiheketransport.co.nz)